Hotjar Heatmaps

Overview

Page statistics give an overview of which pages are popular. Note that these statistics also include spiders and web bots. Heatmaps tell you where on a page people actually clicked and which links on a page are popular vs. unpopular.

Hotjar is a website that records clicks on a web page and presents the results as heatmaps. Register your website at https://hotjar.com and then enter its ID into the Hotjar WordPress plugin.

Heatmaps

1. Home

- · Search box at top of page and forms in sidebar are most popular
- Nobody has clicked on Building our Branches, so maybe that should be removed from the sidebar.

2. Locations and Contacts

- Branch websites page is most popular.
- Both branch officer rosters are unused. Maybe those reports don't need to be generated and posted.
- Some people click the Branch Locations and Contacts link in the sidebar even though they are already in the Branch Locations and Contacts page.
 I wonder what that means.

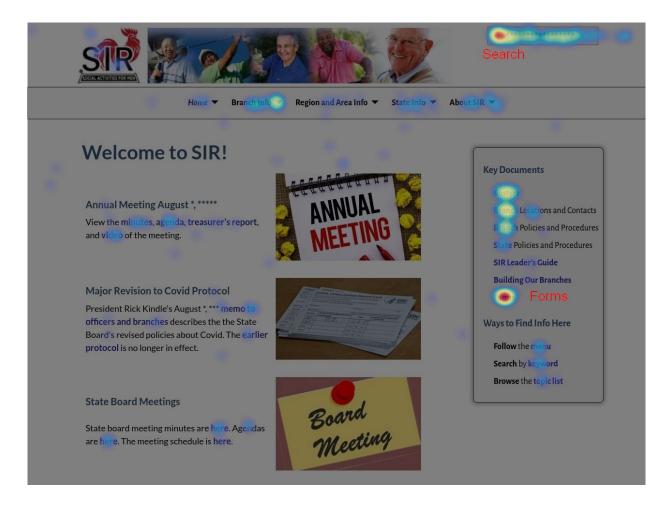
3. Websites

• Branch 102 is most popular and Branch 95 is second.

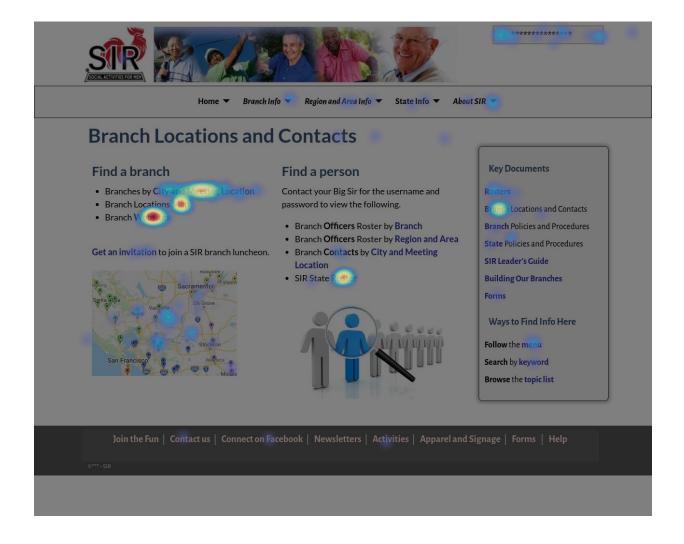
4. Forms

- Form 20, Branch Personnel is the most popular form
- Why do people click in places that are not links?

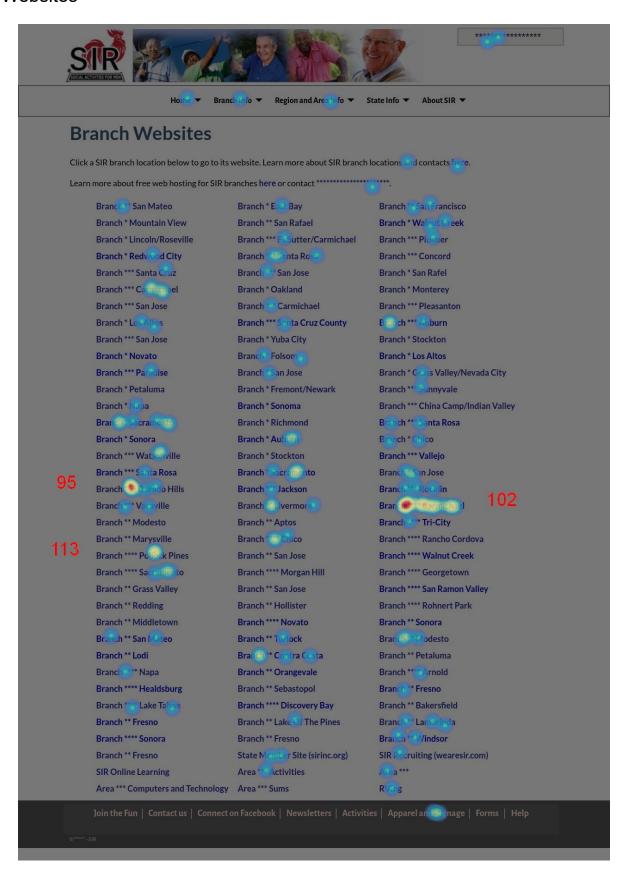
1. Home



2. Locations and Contacts



3. Websites



4. Forms

